

7852 Walker Drive, Suite 200 Greenbelt, Maryland 20770 phone: 301-459-7590, fax: 301-577-5575 internet: www.jsitel.com, e-mail: jsi @jsitel.com June 24, 2014

### Via Hand Delivery

Marlene H. Dortch, Secretary Federal Communications Commission Office of the Secretary 445 12<sup>th</sup> Street, SW Washington, DC 20554

Re: WC Docket No. 10-90, WC Docket No. 11-42

2014 ETC Annual Report of Pigeon Telephone Company

Study Area Code 310721

Dear Ms. Dortch:

On behalf of Pigeon Telephone Company ("Pigeon"), JSI files the attached confidential and redacted versions of the FCC Form 481 ETC annual reporting information pursuant to sections 54.313 and 54.422 of the Commission's rules. Pigeon seeks confidential treatment under Protective Order for section 54.313(f)(2) financial information. The redacted version is also being filed this date via the FCC's Electronic Comment Filing System. In addition, attached is a letter requesting confidential treatment under Sections 0.457 and 0.459 of the initial section 54.202(a) Five-Year Service Quality Improvement Plan.<sup>3</sup>

Please direct any questions regarding the filing to the undersigned.

Sincerely,

John Kuykendall JSI Vice President

301-459-7590

jkuykendall@jsitel.com

cc: Charles Tyler, Telecommunications Access Policy Division (two copies, confidential)

<sup>&</sup>lt;sup>1</sup> 47 C.F.R. §§ 54.313, 54.422.

<sup>&</sup>lt;sup>2</sup> Connect America Fund et al., WC Docket No. 10-90 et al., Protective Order, DA 12-1857 rel. Nov. 16, 2012 (Protective Order). 47 C.F.R. § 54.313(f)(2).

<sup>&</sup>lt;sup>3</sup> 47 C.F.R. §§ 0.457, 0.459, 54.202(a).



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June 24, 2014

Marlene H. Dortch, Secretary Federal Communications Commission Office of the Secretary 445 12<sup>th</sup> Street, SW Washington, DC 20554

Re: WC Docket No. 10-90, WC Docket No. 11-42

2014 ETC Annual Report of Pigeon Telephone Company

Study Area Code 310721 Request for Confidentiality

Dear Ms. Dortch:

John Staurulakis, Inc. ("JSI"), on behalf of its client Pigeon Telephone Company (the "Company") hereby requests, pursuant to Sections 0.457 and 0.459 of the Commission's rules, withholding from public inspection certain information contained in an attachment to the above referenced reporting requirement. The Company provides the following in support of its request, numbered consistent with the subparagraphs of Section 0.459(b).

- 1. The information for which the Company is seeking confidential treatment is an attachment to the Company's annual reporting information pursuant to Sections 54.313 and 54.422 of the Commission's rules ("Report").<sup>3</sup>
- 2. Rate-of-Return Eligible Telecommunications Carriers ("ETCs") must file with the Commission an initial section 54.202(a) Five-Year Service Quality Improvement Plan ("Five-Year Plan") which is contained in the attachment to the 2014 Report.<sup>4</sup>
- 3. The information contained in attachment for which the Company seeks the withholding from public inspection is the entirety of data pertaining to the Company's Five-Year Plan provided at FCC Form 481 Line 112 attachment. Information of this nature is confidential commercial information routinely withheld from public inspection.

<sup>&</sup>lt;sup>1</sup> 47 C.F.R. §§ 0.457, 0.459.

<sup>&</sup>lt;sup>2</sup> 47 C.F.R. § 0.459(b)(1) through (9).

<sup>&</sup>lt;sup>3</sup> 47 C.F.R. §§ 54.313, 54.422.

<sup>&</sup>lt;sup>4</sup> See In the Matter of Connect America Fund, WC Docket No. 10-90, Order DA 14-591 (rel. May 1, 2014).

- 4. With respect to identifying the degree to which the subject attachment concerns a service that is subject to competition, the information is of a financial and competitive nature regarding the provision of telecommunications services. The Line 112 attachment contains competitively sensitive information related to proposed improvements or upgrades and maintenance the Company's network.
  - In its March 5, 2013 Order, the FCC. The FCC specified that for rate-of-return carriers, the five-year plans "should describe the carrier's network improvement plan, which should provide greater visibility into current plans to extend broadband service to unserved locations in rate-of-return service territories."<sup>5</sup> Accordingly, because the Company is a rate-of-return carrier, it must file a five-year service improvement plan which contains proprietary, competitively sensitive information related to the Company's existing network including the specific locations of customers as well as describe proposed improvements or upgrades and maintenance of its network throughout its service area. Specifically, this information sets forth services provided by the Company over its existing network including specific locations of customers as well as planned network improvement and maintenance for the years 2015 through 2019 including project start and completion dates, population that will be impacted by the improvements and upgrades at the wire center level and projected capital costs associated with the improvements and upgrades and operating costs associated with maintaining the network including depreciation for investments that have already been made. As such, this information contains competitively sensitive information related to the Company's existing network as well as detailed plans at the wire center level for network upgrades and maintenance projected for the years 2015 through 2019.
- 5. With respect to identifying possible exposure to competitive harm, the information contained in the Line 112 attachment is information that is not customarily released to the public. This information is proprietary to the Company, is unique to the Company's serving territory and is only known to the Company and its authorized agents. If the Information is not protected, it would have economic value to potential competitors who would be able to target their marketing to specific customers. In a competitive telecommunications marketplace, this type of information is highly sensitive. If publicly disclosed, it would enable competitors to craft business plans that capitalize on their knowledge of the locations of the Company's customers which would place the Company at a competitive disadvantage.
- 6. With respect to steps the Company has taken to ensure against unauthorized disclosure of the information contained in the attachment, the Company is filing the attachment under seal. The Company uses the information contained in the Five-Year Plan to ensure that its customers continue to receive state-of-the-art

<sup>&</sup>lt;sup>5</sup> See Connect America Fund et al., WC Docket 10-90 et al., Order, DA 13-332 (rel. Mar. 5, 2013) ("March 5, 2013 Order") at para 9 citing Section 54.202(a) (1) (ii).

high quality telecommunications and broadband services that the Company has been providing to them for many years as well as to satisfy mandatory reporting requirements and does not share the information for which protection is sought. The Company protects the secrecy of this information with a security protocol that ensures the information is not inadvertently disclosed or disseminated. Only directors, managers and employees with a direct need to know are authorized to access the information.

- 7. Any previous versions of this information are not publicly available.
- 8. Because the information is not routinely available, a need exists for maintaining the confidentiality of this information permanently.
- 9. Not applicable.

Based on the preceding, JSI respectfully requests on behalf of the Company that the Commission grant confidential treatment under Section 0.459 to Company's Five-Year Plan provided at FCC Form 481 Line 112 attachment.

Please contact the undersigned with any questions regarding this request.

Sincerely,

John Kuykendall JSI Vice President 301-459-7590

jkuykendall@jsitel.com

Il Kkudell

### FCC Form 481 - Carrier Annual Reporting REDACTED FOR PUBLIC INSPECTION **Data Collection Form**

FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819

<010>	Study Area Code	310721		
<015>	Study Area Name	PIGEON TEL CO		
<020>	Program Year	2015		
<030>	Contact Name: Person USAC should contact with questions about this data	Mary Babcock		
<035>	Contact Telephone Number: Number of the person identified in data line <030>	9894534391 ext.		
<039>	Contact Email Address: Email of the person identified in data line <030>	mbabcock@avci.net		
			54.313	54.422

	with questions about this data		
<035>	Contact Telephone Number: 9894534391 ext. Number of the person identified in data line <030>		
<039>	Contact Email Address: Email of the person identified in data line <030> mbabcock@avci.net		
			54.313 54.422
			Completion Completion
ANNUA	AL REPORTING FOR ALL CARRIERS		Required Required
7.11.11.07	LI THE OWNER OWNER OWNER		(check box when complete)
<100>	Service Quality Improvement Reporting	(complete attached worksheet)	<b>√</b>
<200> <210>	Outage Reporting (voice)	(complete attached worksheet)	
	< check box if no outages to report		<b>✓</b>
<300>	Unfulfilled Service Requests (voice)		
<310>	Detail on Attempts (voice)		
		(atta	ch descriptive document)
		luttu	en descriptive documenty
	·		(
<320>	Unfulfilled Service Requests (broadband)		
	<u> </u>		
<330>	Detail on Attempts (broadband)		
		(att	ach descriptive document)
<400>	Number of Complaints per 1,000 customers (voice)		
<410>	Fixed 0.50581		
<420>	Mobile 0.0		
<430>	· · · · · · · · · · · · · · · · · · ·		1
<440>	Fixed 0.0		
<450>	Mobile 0.0		
<500>	Service Quality Standards & Consumer Protection Rules Compliance	(check to indicate certification)	
	310721mi510.pdf		
<510>		(attached descriptive docume	ent) 🗸 🗸
<600×	Functionality in Emergency Situations	(ah aak ta indianta aautifiantian)	
<0002	310721mi610.pdf	(check to indicate certification)	
		(attached descriptive document)	_
<610>			
<700>	Company Price Offerings (voice)	(complete attached worksheet)	
<710>	Company Price Offerings (broadband)	(complete attached worksheet)	
<800>		(complete attached worksheet)	
<900>	Tribal Land Offerings (Y/N)? (if yet)	es, complete attached worksheet)	
<1000>	Voice Services Rate Comparability	(check to indicate certification)	
		(attach descriptive descriptive	*****
<1010		(attach descriptive document)	
<1100	> Terrestrial Backhaul (Y/N)?	not, check to indicate certification)	
	9 9		
<1110>		(complete attached worksheet)	
<1200>	Terms and Condition for Lifeline Customers	(complete attached worksheet)	, , , , , , , , , , , , , , , , , , ,
	Price Cap Carriers, Proceed to Price Cap Additional Documentation Works	neet	
	Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange	Carriers	
<2000>		(check to indicate certification)	
<2005>		(complete attached worksheet)	
	Rate of Return Carriers, Proceed to ROR Additional Documentation Works	<u>heet</u>	
<3000>		(check to indicate certification)	
<3005>		(complete attached worksheet)	<b>✓</b>

Study Area Code   27251   27	(100) S Data C	(100) Service Quality Improvement Reporting Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013	3060-0819
Study Area Name  Program Year  Contact Name - Person USAC should contact regarding this data  Contact Lelephone Number - Number of person identified in data line <0.30>  \$10.15  Contact Telephone Number - Number of person identified in data line <0.30> \$10.25  Contact Telephone Number - Number of person identified in data line <0.30> \$10.25  West Job   West Job	<010>	Study Area Code	1.072.1	
Contact Name - Person USAC should contact regarding this data  Contact Name - Person USAC should contact regarding this data  Contact Name - Person USAC should contact regarding this data  Contact Telephone Number - Number of person identified in data line <030>  S1994534331 e.xt.  Contact Email Address - Email Address of person identified in data line <030>  (yes / no)  (yes	<015>	Study Area Name	JIGEON TEL CO	
Contact Name - Person USAC should contact regarding this data  Contact Name - Person USAC should contact regarding this data  Contact Telephone Number - Number of person identified in data line <030>  S894534331 ext.  Contact Email Address - Email Address of person identified in data line <030>  In the Contact Email Address - Email Address of person identified in data line <030>  If your any preceived its ETC certification from the FCC?  If your answer to Line <110- is yes, do you have an existing \$54.202(a)"5  If your answer to Line <111> is yes, then you are required to file a progress report to line <112- delineating the status of your company's existing \$5, 42.202(a)"5  Attach Flee/Pera Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a fet of the seep second tiled pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a progress report filed pursuant to 85.4.202(a). The information stall be submitted at the wire center level or census block as appropriate.  Maps detailing progress towards meeting plan targets  Report how (USF) was used to improve service quality  How (USF) was used to improve service coverage  How (USF) was used to improve service capacity  Provide an explanation of network improvement targets ont met	<020>	Program Year	0.015	
Contact Telephone Number - Number of person identified in data line <030>  Contact Telephone Number - Number of person identified in data line <030>  Contact Email Address - Email Address of person identified in data line <030>  Expert Palan (yes / no)	<030>	Contact Name - Person USAC should contact regarding this data	dary Babcock	
Contact Email Address - Email Address of person identified in data line <030> mbabcocksavci. net  Has your company received its ETC certification from the FCC? (yes / no) (Yes	<032>	Contact Telephone Number - Number of person identified in data line <030>	)894534391 ext.	
Has your company received its ETC certification from the FCC?  If your answer to Line -L110> is yes, do you have an existing \$54.202(a) "5 (yes / no ) \end{align*}  If your answer to Line -L110> is yes, then you are required to file a progress report, on line -L110> delineating the status of your company's existing \$5 \$43.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.  Attach Five-Year Service Quality improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. \$54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.  Please check these boxes below to confirm that the attached documents(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to \$54.202(a). The information shall be submitted at the wire center level or census block as appropriate.  Maps detailing progress towards meeting plan targets  Report how much universal service (USF) support was received How (USF) was used to improve service quality How (USF) was used to improve service coverage How (USF) was used to improve service capacity Provide an explanation of network improvement targets not met in the prior calendar year.	<039>	Contact Email Address - Email Address of person identified in data line <030>	nbabcock@avci.net	
If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?  If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.  Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.  Please check these boxes below to confirm that the attached documents(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.  Maps detailing progress towards meeting plan targets  Report how much universal service (USF) support was received How (USF) was used to improve service quality How (USF) was used to improve service capacity Provide an explanation of network improvement targets not met in the prior calendar year.	<110>		$\bigcirc$	
If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a)"s year plan" on file with the FCC, as it relates to your provision of voice telephony service.  Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.  Please check these boxes below to confirm that the attached documents(s), on line 112, confains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.  Maps detailing progress towards meeting plan targets  Report how much universal service quality How (USF) was used to improve service coverage How (USF) was used to improve service capacity Provide an explanation of network improvement targets not met in the prior calendar year.	<111>>	If your answer to Line <110> is yes, do you have an existing year plan" filed with the FCC?	O O ( ou / sak)	
	(112) (113) (115) (115) (116) (117)		npany is a	

(200) Service Outage Reporting (Voice)	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

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Study Acea Code								<del>(</del>	<u>.</u>	Preventative	Procedures									
Study Area Code   Study Area Code   Study Area Code   Study Area Name   E12600 Y TSL. CO								(	, a	Service Outage	Resolution									_
Study Area Code  Study Area Code  Study Area Name  Program Year  Contact Name - Person USAC should contact regarding this data  Contact Religione Number of person identified in data line 4030> 1854534534 ext.  Contact Enail Address of person identified in data line 4030> mbabcockeavet, net  Contact Enail Address of person identified in data line 4030> 1854634534 ext.  Contact Pelephone Number of person identified in data line 4030> 1854634534 ext.  Contact Enail Address of person identified in data line 4030> 1854634534 ext.  Contact Pelephone Number of Person identified in data line 4030> 1854634534 ext.  Contact Enail Address of person identified in data line 4030> 1854634534 ext.  Contact Enail Address of person identified in data line 4030> 1854634534 ext.  Contact Enail Address of person identified in data line 4030> 185464644	5013							<del>(</del>	Did This Outage	Affect Multiple Study Areas	(Yes / No)									
Study Area Code  Study Area Name Person USAC should contact regarding this data  Contact Name - Person USAC should contact regarding this data  Contact Name - Person USAC should contact regarding this data  Contact Name - Person USAC should contact regarding this data  Contact Name - Person USAC should contact regarding this data  Contact Name - Person USAC should contact regarding this data  Contact Name - Person USAC should contact regarding this data  Contact Name - Person USAC should contact regarding this data  Ratio	, and							, ,	·	Service Outage	all that apply)									
Study Area Code  Study Area Name Program Year Program Year Program Year Contact Name - Person USAC should contact regarding this data Contact Name - Person USAC should contact regarding this data Contact Pleiphone Number - Number of person identified in data line <030> SB94534391 e Contact Email Address of person identified in data line <030> SB94534391 e Contact Email Address of person identified in data line <030> SB94534391 e Contact Email Address of person identified in data line <030> SB94534391 e Contact Email Address of person identified in data line <030> SB94534391 e Contact Email Address of person identified in data line <030> SB94534391 e Contact Email Address of person identified in data line <030> SB94534391 e Contact Email Address of person identified in data line <030> SB94534391 e Contact Email Address of person identified in data line <030> SB94534391 e Contact Email Address of person identified in data line <030> SB94534391 e Contact Email Address of person identified in data line <030> SB94534391 e Contact Email Address of person identified in data line <030> SB94534391 e Contact Email Address of person identified in data line <030> SB94534391 e Contact Email Address of person identified in data line <030> SB94534391 e Contact Email Address of person identified in data line <030> SB94534391 e Contact Email Address of person identified in data line <030> SB94534391 e Contact Email Address of person identified in data line <030> SB94534391 e Contact Email Address of person identified in data line <030> SB94534391 e Contact Email Address of person identified in data line <030> SB94534391 e Contact Email Address of person identified in data line <030> SB94534391 e Contact Email Address of person identified in data line <030> SB94534391 e Contact Email Address of person identified in data line <030> SB94534391 e Contact Email Address of person identified in data line <030> SB94534391 e Contact Email Address of person identified in data line <030> SB94534391 e Contact Email Address of person identi								\ \	3	911 Facilities Affected	(Yes / No)									
Study Area Code  Study Area Name Program Year  Contact Name - Person USAC should contact regarding this data Contact Telephone Number - Number of person identified in data line <030> Contact Telephone Number - Number of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030>  ANORS  Reference Outage Start Outage Start Outage End Outage End Number Time Date Time Custon			30		×	ext.	ci.net	7637												
Study Area Code  Study Area Name Program Year  Contact Name - Person USAC should contact regarding this data  Contact Telephone Number - Number of person identified in data line <0  Contact Email Address - Email Address of person identified in data line <0  contact Email Address - Email Address of person identified in data line <0  contact Email Address - Email Address of person identified in data line <0  contact Email Address - Email Address of person identified in data line <0  contact Email Address - Email Address of person identified in data line <0  contact Email Address - Email Address of person identified in data line <0  contact Email Address - Email Address of person identified in data line <0  contact Email Address - Email Address of person identified in data line <0  contact Email Address - Email Address of person identified in data line <0  contact Email Address - Email Address of person identified in data line <0  contact Email Address - Email Address of person identified in data line <0  contact Email Address - Email Address of person identified in data line <0  contact Email Address - Email Address of person identified in data line <0  contact Email Address - Email Address of person identified in data line <0  contact Email Address - Email Address of person identified in data line <0  contact Email Address - Email Address of person identified in data line <0  contact Email Address - Email Address of person identified in data line <0  contact Email Address - Email Address - Email Address of person identified in data line <0  contact Email Address - Email Address - Email Address of person identified in data line <0  contact Email Address - Email Addres		310721		2015	Mary Babcoc			7	1	Number of										
					data	in data line <03	in data line <03	4	i c	Outage End Time										
					t regarding this	rson identified	erson identified	\ 6 7		Outage End										
					Should contac	- Number of pe	il Address of pe	, , ,	ù ș	Outage Start Time										
		de	me		- Person USAC	hone Number -	Address - Ema	/ 4	A C	Outage Start										
<010> <010> <015> <020> <030> <035> <035> <220>		Study Area Co	Study Area Na	Program Year	Contact Name	Contact Telep	Contact Email	/	NORS	Reference										
		<010>	<015>	<020>	<030>	<032>	<039>	7000			_									

(700) Prid Data Coll	(700) Price Offerings in Data Collection Form	(700) Price Offerings including Voice Rate Data Data Collection Form	Jata				PC 40 Jul	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013	B Control No. 3060-0819
<010>	Study Area Code				310721				
<015>	Study Area Name	ame			TEL	CO			
<020>	Program Year				2015				
<030>	Contact Name	Contact Name - Person USAC should contact regarding this data	l contact regard	ing this data	Mary Babcock	ik K			
<032>	Contact Telep	Contact Telephone Number - Number of person identified in data line <030>	er of person ide	ntified in data line <	:030> 9894534391 ext.	ext.			
<039>	Contact Email	Contact Email Address - Email Address of person identified in data line <030>	ss of person ide	entified in data line	<030> mbabcock@avci.net	ci.net			
<701>		Residential Local Service Charge Effective Date	ective Date	1/1	1/1/2014				
<702>	Single State-v	Single State-wide Residential Local Service Charge	service Charge						
<703>	<a1></a1>	<a2></a2>	<a3></a3>	 	<	<	 	<	\$
	State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
									-
					See at	See attached worksheet			
					•				

(710) Brd	(710) Broadband Price Offerings	FCC Form 481
Data Col	Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0988
		July 2013
<010>	<010> Study Area Code	310721
<015>	<015> Study Area Name	PIGEON TEL CO
<020>	<020> Program Year	2015
<030>	<030> Contact Name - Person USAC should contact regarding this data	Mary Babcock
<032>	<035> Contact Telephone Number - Number of person identified in data line <030>	9894534391 ext.

mbabcock@avci.net

<039> Contact Email Address - Email Address of person identified in data line <030>

<d4>&gt;</d4>	Usage Allowance Action Taken When Limit Reached {select }											
<d3></d3>	Usage Allowance (GB)											
<d2></d2>	Broadband Service - Upload Speed (Mbps)											
<d1></d1>	Broadband Service - Download Speed (Mbps)											
<0>	Total Rate and Fees				had	2						
<	State Regulated Fees				- See attacl	workshoot	WOINSTIEET =					
 b1>	Residential Rate					•						
<a2></a2>	Exchange (ILEC)											
<a1></a1>	State											
<711>		 <u>, l</u>										

(800) Operating Companies Data Collection Form			FCC Form 481  OMB Control No. 3060-0986/OMB Control No. 3060-0819
			CTOZ (IDC
<010> Study Area Code	310721		
	DICEON TEL CO		
	1		
	Mary Babcock		
		xt.	
	line <030> mbabcock@avci.net	i.net	
<810> Reporting Carrier Pigeon Telephone Company			
<pre>&lt;811&gt; Holding Company Agri-Valley Communications, Inc.</pre>			
<812> Operating Company			
<813> <a1></a1>		<a2></a2>	<a3></a3>
Affiliates		SAC	Doing Business As Company or Brand Designation
	Soo off	See attached worksheet	jag
	000 वर्ष	N DOLLOR	

(900) Tribal Lands Reporting Data Collection Form	FCC Form 481  OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010> Study Area Code	310721
	PIGEON TEL CO
<020> Program Year	2015
<030> Contact Name - Person USAC should contact regarding this data	Mary Babcock
<035> Contact Telephone Number - Number of person identified in data line <030>	9894534391 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	> mbabcock@avci.net
<910> Tribal Land(s) on which ETC Serves	
<920> Tribal Government Engagement Obligation	
	Name of Attached Document
If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes to confirm the status described on the attached document(s), on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes: <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions. <922> Feasibility and sustainability planning; <923> Marketing services in a culturally sensitive manner; <924> Compliance with Rights of way processes <925> Compliance with End Use permitting requirements <926> Compliance with Environmental Review processes <926> Compliance with Cultural Preservation review processes <929> Compliance with Tribal Business and Licensing requirements.	Select (Yes,No, NA)  NA)

(1100) N	(1100) No Terrestrial Backhaul Reporting	FCC Form 481
Data Col	Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	
<015>	Study Area Name	TEL CO
<020>	Program Year	
<030>	Contact Name - Person USAC should contact regarding this data	abcock
<032>	Contact Telephone Number - Number of person identified in data line <030> 9894534	9894534391 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030> mbabcoo	mbabcock@avci.net
<11120>	Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G)	
<1130>	Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)	

T (0007)	2		
(TZOO) IE	(1200) Terms and Condition for Lifetine Customers	FCC Form 481	
Lifeline		OMB Control No. 3060	OMB Control No. 3060-0986/OMB Control No. 3060-0819
Data Coll	Data Collection Form	July 2013	
<010>	Study Area Code	310721	
<015>	Study Area Name	PIGEON TEL CO	
<020>	Program Year	2015	
<030>	Contact Name - Person USAC should contact regarding this data	Mary Babcock	
<032>	Contact Telephone Number - Number of person identified in data line <030>		
<039>	Contact Email Address - Email Address of person identified in data line <030>	<030> mbabcock@avci.net	
		310721mi1210.pdf	
<1210>	<1210> Terms & Conditions of Voice Telephony Lifeline Plans		
		Name of Attached Document	**
<1220>	Link to Public Website	нтр	
"Please c	"Please check these boxes below to confirm that the attached document(s), on line 1210,		
§ 54.422(a)(2) a annually report:	or the website listed, on fine 1420, contains the required information parsualit to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:		
<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,		
<1222>	Details on the number of minutes provided as part of the plan,		
<1223>	<1223> Additional charges for toll calls, and rates for each such plan.		

FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819	July 2013							CHECK the boxes below to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the information reported on this form and in the documents attached below is accurate.												information ss, and in the		Name of Attached Document Listing Required Information	יימוור כו ענמפורמ סכנמוורו ביינוווף ובלמורמ וווסווומנסו
		310721	PIGEON TEL CO	2015	Mary Babcock	. 9894534391 ext.	mbabcock@avci.net	erica Phase I support, frozen High Co: J,(e) the information reported on this				<b>~</b>								in line 2021, contains the required ort shall provide the number, nameding access to broadband service i			
(2000) Price Cap Carrier Additional Documentation Data Collection Form	Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers	Study Area Code	Study Area Name	Program Year	Contact Name - Person USAC should contact regarding this data	Contact Telephone Number - Number of person identified in data line <030>	Contact Email Address - Email Address of person identified in data line <030>	he boxes below to note compliance as a recipient of Incremental Connect Am. support as set forth in 47 CFR § 54.313(b),(c),(d)	Incremental Connect America Phase I reporting	2nd Year Certification {47 CFR § 54.313(b)(1)}	3rd Year Certification {47 CFR § 54.313(b)(2)}	Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))	2013 Frozen Support Certification	2014 Frozen Support Certification	2015 Frozen Support Certification	2016 and future Frozen Support Certification	Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}	Certification Support Used to Build Broadband	Connect America Phase II Reporting {47 CFR § 54.313(e)} 3rd year Broadband Service Certification 5th year Broadband Service Certification Interim Progress Certification	Please check the box to confirm that the attached document(s), on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.	Interim Progress Community Anchor Institutions		
(2000) Data Cc	Includin	<010>	<015>	<020>	<030>	<032>	<039>	CHECK		<2010>	<2011>		<2015>	<2013>	<2014>	<2015>		<2016>	<2017> <2018> <2019>	<2020>	<2021>		

	REDACTED FOR PUBLIC INSPECTION
tate Of Return Carrier Additional Documentation	FCC Form 481
llection Form	OMB Control No. 3060-0986/OMB Control No. 3060
	July 2013

310721	PIGEON TEL CO	2015	JSAC should contact regarding this data Mary Babcock	ber - Number of person identified in data line <030> 9894534391 ext.	039> Contact Email Address - Email Address of person identified in data line <030> mbabcock@avci.net
<010> Study Area Code	<015> Study Area Name	<020> Program Year	on USAC shoul	<035> Contact Telephone Number - Number of person identified	Contact Email Address - Email Address of person identified
<010>	<015>	<020>	<030>	<032>	<039>

n 47

Peases check this tox to confirm that the stitutioned document(s), on line 3012 contains the required information pursuant to providing access to broadcast and sevice in the preceding calendary year.    \$ \$45.33 (\$ \$ (\$) (\$) (b) the carrier shall provide the number, names, and addresses of community anchor institutions to which began providing accesses to broadcast and sevice in the preceding calendary year.    \$ \$45.33 (\$ (\$) (\$) (b) the carrier shall provide the number, names, and addresses of community anchor institutions to which began have been consistent or \$ \$4.31.34 (\$) (\$) (\$) (\$) (\$) (\$) (\$) (\$) (\$) (\$)	(3010)	ne boxes below to note compliance on its five year service quality plan (pursuant CFR § 54.313(f)(2). I further certify that the Progress Report on 5 Year Plan Milestone Certification (47 CFR § 54.313(f)(1)[i])	CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuing compliance with the financial reporting requirements set forth in 4  CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.  (3010) Progress Report on 5 Year Plan  Milestone Certification (47 CFR § 54.313(f)(1)(i))
Name of Attached Document Listing Required Information (*) CRR \$ 54.3131((1)(i))  Name of Attached Document Listing Required Information (*) CRR \$ (*) (*) (*) (*) (*) (*) (*) (*) (*) (*)	(011)	Please check this box to confirm that the attached document(s), on line 30 § 54.313 (f)(1)(ii), the carrier shall provide the number, names, and address roviding access to broadband service in the preceding calendar year.	Name of Attached Document Listing Required Information 12 contains the required information pursuant to ses of community anchor institutions to which began
Planne of Aktached Document Listing Required Information   Protection   Protectio	3012)	Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii)}	
1013   Extremic out of their amunal RUS reports Operating Report for Telecommunications between the condition that the attached document (s), on line 3014, is reports Operating Report for Telecommunications between the reports of their amunal RUS reports Operating Report for Telecommunications between the reports of the response is yes on line 3014, attach your company, audited?  1017) If the response is yes on line 3014, is your company audited?  1018) If the response is no on line 3014, is your company audited?  1019) If the response is no on line 3014, is your company audited?  1020) Document (s) for Balance Sheet, Income Statement of Cash Flows  1020) Document (s) for Balance Sheet, Income Statement and Statement of Cash Flows  1021) Either a copy of their audited financial statement; or (1) a financial report in a format company's financial audit.  1022) Either a copy of their financial statement or (2) a financial report in a format company's financial audit.  1023 Decument(s) for Balance Sheet, Income Statement of Statement of Cash Flows  1023 Duderlying information subjected to a review by an independent certified bulbs accountant or a review by an independent certified bulbs accountant of the financial statement and Statement of Cash Flows  1023 Duderlying information subjected to a review by an independent certified bulbs accountant  1024 Duderlying information subjected to a review by an independent certified bulbs accountant  1025 Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows  1026 Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows  1027 Duderlying information subjected to a review by an independent certified bulbs accountant or a review by an independent certified bulbs accountant or a review by an independent certified bulbs accountant or a review by an independent certified bulbs accountant or a review by an independent certified bulbs accountant or a review by the review by an independent certified bulbs are a review by an independent and St	3013) 3014)	Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2)} If yes, does your company file the RUS annual report	Name of Attached Document Listing Required Information (Yes/No) (Oss/No) (Yes/No)
If the response is yes on line 3014, attach your company's RUS annual report and all required documentation  Name of Attached Document Listing Required Information  If the response is no on line 3014, is your company audited?  If the response is no on line 3018, please check the boses below to confirm your submission, on line 3026 pursuant to § 54.313f/[2], contains Either a copy of their audited financial statement; or (2) a financial report in a format company's financial audit.  Document(s) for Balance Sheat, Income Statement and Statement of Cash Flows  Management letter issued by the independent certified public accountant that performed the company's financial audit.  If the response is no on line 3026 pursuant to § 54.313f/[2], contains  Copy of their financial statement which has been subject to review by an independent certified public accountant, or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications and independent certified public accountant.  Underlying information subjected to a review by an independent certified public accountant.  Underlying information subjected to an officer certification.  Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows  Attach the worksheet listing required information	lease 3015)	check these boxes to confirm that the attached document(s), on line 3017, Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)  Document(s) for Balance Sheet. Income Statement and Statement of Cast	contains the required information pursuant to § 54.313(f)(2) compliance requires:
Figure 1   Figure 2   Figure 3   Figure 3   Figure 3   Figure 4   Figure 4   Figure 5	3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation	
If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications  Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows  Management letter issued by the independent certified public accountant that performed the company's financial audit.  If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:  Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications  Borrowers,  Underlying information subjected to an officer certification.  Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows  Attach the worksheet listing required information	3018)	If the response is no on line 3014, Is your company audited?	
Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows  Management letter issued by the independent certified public accountant that performed the company's financial audit.  If the response is no on line 3018, please check the boxes below  If the response is no on line 3026 pursuant to § 54.313(f)(2),  contains:  Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications  Borrowers,  Underlying information subjected to a review by an independent certified public accountant  Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows  Attach the worksheet listing required information	3019)	If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains Etther a copy of their audited financial statement; or (2) a financial report in a forr	mat comparable to RUS Operating Report for Telecommunications $\llbracket  lacksquare$
If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains.  Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers,  Underlying information subjected to a review by an independent certified public accountant  Underlying information subjected to an officer certification.  Document(s) for Balance Sheet, Income Statement and Statement of Calatach the worksheet listing required information	3020)	Document(s) for Balance Sheet, Income Statement and Statement of Cas Management letter issued by the independent certified public accountant that pe	
Copy of their financial statement which has been subject to review by an independent certified public accountant, or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers.  Underlying information subjected to a review by an independent certified public accountant Underlying information subjected to an officer certification.  Document(s) for Balance Sheet, Income Statement and Statement of Calatach the worksheet listing required information		If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:	
Borrowers, Underlying information subjected to a review by an independent certified public accountant Documerlying information subjected to an officer certification. Document(s) for Balance Sheet, Income Statement and Statement of Calatach the worksheet listing required information	3022)	Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications	
Attach the worksheet listing required information	3023) 3024)	Borrowers, Underlying information subjected to a review by an independent certified public accountant Underlying information subjected to an officer certification.	
	3026)		Inflows 10721mi3026.pdf
		0	

	ion - Reporting Carrier ection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	310721
<015>	Study Area Name	PIGEON TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Mary Babcock
<035>	Contact Telephone Number - Number of person identified in data line <030>	9894534391 ext.

### TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

<039> Contact Email Address - Email Address of person identified in data line <030> mbabcock@avci.net

l certify that I am an officer of the reporting carrier; my resprecipients; and, to the best of my knowledge, the informati	nsibilities include ensuring the accuracy of the annual reporting requirements for universal service suppor reported on this form and in any attachments is accurate.
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:

	tion - Agent / Carrier lection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	310721
<015>	Study Area Name	PIGEON TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Mary Babcock
<035>	Contact Telephone Number - Number of person identified in data line <030>	9894534391 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mbabcock@avci.net

### TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to F	le Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier
I certify that (Name of Agent) <u>Neal B Eichler</u> also certify that I am an officer of the reporting carrier; my responsibilities incluagent; and, to the best of my knowledge, the reports and data provided to the a	is authorized to submit the information reported on behalf of the reporting carrier. I de ensuring the accuracy of the annual data reporting requirements provided to the authorized uthorized agent is accurate.
Name of Authorized Agent: Neal B Eichler	
Name of Reporting Carrier: PIGEON TEL CO	
Signature of Authorized Officer: CERTIFIED ONLINE	Date: 06/23/2014
Printed name of Authorized Officer: Neal Eichler	
Title or position of Authorized Officer: Vice President	
Telephone number of Authorized Officer: 9894534391 ext.	
Study Area Code of Reporting Carrier: 310721 Fili	ng Due Date for this form: 07/01/2014
, 9	rfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment Jnited States Code, 18 U.S.C. § 1001.

### TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients o	n Behalf of Reportin	g Carrier
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipi the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information re		•
Name of Reporting Carrier: PIGEON TEL CO		
Name of Authorized Agent or Employee of Agent: John Staurulakis, Inc.		
Signature of Authorized Agent or Employee of Agent: CERTIFIED ONLINE	Date:	06/23/2014
Printed name of Authorized Agent or Employee of Agent: Amanda Molina		
Title or position of Authorized Agent or Employee of Agent Staff Consultant Regulatory Affairs		
Telephone number of Authorized Agent or Employee of Agent: 7705692105 ext.		
Study Area Code of Reporting Carrier: 310721 Filing Due Date for this form: 07/01/2014		
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 4 18 of the United States Code, 18 U.S.C. § 1001.	47 U.S.C. §§ 502, 503(b), or	fine or imprisonment under Title

Attachments

### PIGEON TELEPHONE COMPANY (SAC 310721) ATTACHMENT - LINE 112 FIVE YEAR SERVICE QUALITY IMPROVEMENT PLAN ATTACHMENT REDACTED IN ENTIRETY

Pigeon Telephone Company's demonstration of complying with applicable service quality standards and consumer protection rules for voice and broadband services:

In establishing this certification in its 2005 ETC Order,<sup>1</sup> the FCC found that an ETC must make "a specific commitment to objective measures to protect consumers." The Commission found that for wireless ETCs, compliance with CTIA's Consumer Code for Wireless Service would satisfy this requirement" and that the sufficiency of other commitments would be considered on a case-by-case basis. In this context, the FCC stated, "to the extent a wireline or wireless ETC applicant is subject to consumer protection obligations under state law, compliance with such laws may meet our requirement."

This document details the processes and procedures that the Company follows to ensure compliance. As an incumbent licensed local exchange carrier in Michigan, the Company has operated for many years in the telecommunications industry, an industry that has had varying degrees of regulation over time. The Company's long-time operations in this regulated industry have made it aware of applicable standards and rules. The Company periodically reviews and stays abreast of changes in standards and rules. The Company has long been and still is a member of a state industry association that monitors these changes and provides information to its members. The Company also regularly calls on the services of consultants and attorneys to assist when reasonable or necessary and help

<sup>&</sup>lt;sup>1</sup> Federal-State Joint Board on Universal Service, CC Docket No. 96-45, Report and Order, FCC 05-46 (rel. Mar. 17, 2005) ("2005 ETC Order").

<sup>&</sup>lt;sup>2</sup> *Id.* at para. 28.

<sup>&</sup>lt;sup>3</sup> *Id.* The FCC noted that under the CTIA Consumer Code, wireless carriers agree to: "(1) disclose rates and terms of service to customers; (2) make available maps showing where service is generally available; (3) provide contract terms to customers and confirm changes in service; (4) allow a trial period for new service; (5) provide specific disclosures in advertising; (6) separately identify carrier charges from taxes on billing statements; (7) provide customers the right to terminate service for changes to contract terms; (8) provide ready access to customer service; (9) promptly respond to consumer inquiries and complaints received from government agencies; and (10) abide by policies for protection of consumer privacy." *Id.* at n. 71.

stay informed on all changes in the federal and state law.

As a licensed telecommunications carrier in Michigan, the Company is subject to the Michigan Telecommunications Act (MTA), MCL 484.2101 *et seq.*, and Michigan Public Service Commission's (MPSC) jurisdiction. The Company must comply with the numerous obligations relating to telecommunications service set out in the MTA, rules the MPSC adopts under the MTA, the federal Communications Act (FTA), and rules the FCC adopts under the FTA. Also, the Company must comply with generally applicable state consumer protection laws.

Some obligations imposed by state law relate to both service quality and consumer protection. There are also several obligations imposed by state law that are specifically for consumer protection.

The Company's obligations include:

- (1) filing a local exchange service tariff pursuant to the requirements of the MPSC in accordance with MTA Section 202(b), MCL 484.202(b), that complies with cost and rate rules stated in the MTA and the MPSC's orders, including the order in MPSC Case No. U-11103 (June 5, 1996), which discloses the rates and service terms to customers;
- (2) complying with Michigan's consumer protection law, MCL 445.901 et seq.;
- (3) complying with the MTA's consumer-oriented conduct requirements set forth in MCL 484.2502, which prohibit, among other things, false, deceptive or misleading statements, cramming, inappropriate charges, causing a probability of confusion, misleading representations regarding the delivery of service, and certain disconnections;
- (4) complying with Michigan Anti-Slamming Procedures, including those in the

MTA, MCL 484.2305, and related rules the MPSC adopted, such as those adopted in Orders in MPSC Case Nos. U-11757 and U-11900;

- (5) complying with state and federal requirements regarding truth-in-billing, E 9-1-1 service, and basic local exchange service per Section 2305b(c) of the MTA, MCL 484.2305b(c); and
- (6) complying with state and federal requirements relating to protecting customers' privacy, including state and federal requirements as to confidential proprietary network information (CPNI) and identity theft.

The Company has consistently complied with all of the above by, among other things, the following: it has adopted a CPNI compliance manual consistent with all applicable laws; it notifies its customers of their rights; it notifies its customers regarding the \*67 feature and similar functions; it notifies its customers of the Do-Not-Call list and how to participate; it has adopted an Identity Theft Prevention Policy consistent with all applicable "Red Flag" rules; and passes through to its customers all state and federal Lifeline and Link-up discounts, and notifies its customers of the Lifeline and Link-up programs and how to apply if eligible. Also, the Company certified to the FCC in February 2013 that it complies with the FCC's CPNI rules.

The Company is subject to consumer protection obligations for broadband services under federal law. These obligations include, but are not limited to, the following: public disclosure of accurate information regarding network management practices, performance, and commercial terms of broadband internet access services; as a means of providing sufficient information for consumers to make informed choices regarding use of such

services, and for content, application, service and device providers to develop, market, and maintain internet offerings as specified in F.C.C. 47 C.F.R. Part 8 §8.3.

Pigeon Telephone Company's demonstration of ability to function in emergency situations for voice and broadband services:

Pigeon Telephone Company (the "Company") certifies that it is able to function in emergency situations as set forth in 47 CFR 54.202(a)(2)¹ and the Michigan Telecommunications Act (MTA), MCL 484.2305c.² The Company complies with all of these requirements. As to the requirement in 47 CFR 54.202(a)(2), the Company operates in three exchanges: Pigeon, MI (the Pigeon Exchange); Twining, MI (the Twining Exchange); and Mancelona, MI (called the Lakes of the North Exchange). The Company has a central office in each exchange. Each central office is equipped with permanent battery back-up power – with battery packs (sometimes called battery books or battery lines) bolted to the floor. The Twining Exchanges' battery back-up provides up to 20 hours of battery back-up functionality. The Lakes of the North battery back-up provides up to 15 hours of battery back-up functionality. The Pigeon Exchange provides up to 15 hours of battery back-up functionality. It also has three standby generators in place – one in each central office. Those generators, coupled with the permanent battery back-up, enable each of the Company's central offices to keep running for up to about at least 15 hours – at a minimum – on pure battery back-up power, and indefinitely until either power is restored on generator power (so long as fuel is available for the generators) or system changes are made to re-route traffic.

<sup>1</sup> Section 54.201(a)(2) requires ETCs that are designated by the Commission to "demonstrate its ability to remain functional in emergency situations, including a demonstration that it has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations."

<sup>&</sup>lt;sup>2</sup> MCL 484.2305c states:

<sup>&</sup>quot;A facilities-based provider shall equip each central office, remote switch, remote line unit, and interexchange toll switching office or access tandem with a minimum of 3 hours of peak load battery reserve, if permanent auxiliary power is installed, and 5 hours of battery reserve, if permanent emergency power is not installed, or 8 hours of battery reserve if the central office is in a remote location. A facilities-based provider shall have available a mobile power unit to be delivered and connected to central offices, remote switches, and remote line units within 8 hours."

So at each central office location, the Company is able to remain functional in emergency situations as it has at least 15 hours of back-up power to ensure functionality without an external power source. The Company also has a permanent generator at the Pigeon central office, which could run non-stop and provide power if there is no external power source for an unlimited amount of time (as long as fuel was available).

The Company has implemented industry practices to re-route traffic around certain damaged facilities and to manage traffic spikes resulting from emergency situations. It also can re-route traffic around damaged facilities by through its electrical redundancy for all routes that come to the Company's three exchanges. Electrical redundancy means that if the Company had problems with one fiber, it could shift the traffic from that one fiber to another fiber in the same sheath since a fiber sheath has several fiber strands within it.

Further, the Company can manage traffic spikes resulting from an emergency situation by having back-up power ready and available and having electrical redundancy, meaning that all of the Company's facilities are able to keep traffic moving and connecting so as to manage any traffic spikes that may arise from emergency situations. The Company can also change call routing translations as needed to re-route traffic around damaged facilities. Changing call routing translations also allows the Company to manage traffic spikes throughout its network, as emergency situations require.

As to the requirement in MCL 484.2305c, as explained above, the Company also fully complies. It has equipped each central office, remote switch, and remote line unit, and interexchange toll switching office or access tandem with far above the minimum of number of hours of peak load battery reserve. It also has permanent battery back-up power at each central office, and also has a permanent generator at each central office. And it has available a mobile power unit that it can deliver and connect to its central offices, remote switches, and remote line units within 8 hours.

The company's standby generators and battery back-up support both voice and broadband network equipment should an emergency situation occur.

(700) Price Offerings including Voice Rate Data	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

.	<010> Study Area Code	310721
,	<015> Study Area Name	PIGEON TEL CO
,	<020> Program Year	2015
,	<030> Contact Name - Person USAC should contact regarding this data	Mary Babcock
_	<035> Contact Telephone Number - Number of person identified in data line <030>	9894534391 ext.
_	<039> Contact Email Address - Email Address of person identified in data line <030> mbabcock@avci .net	mbabcock@avci.net

<701> Residential Local Service Charge Effective Date<702> Single State-wide Residential Local Service Charge

<703>

1/1/2014

Total per line Rates and Fees 22.55 22.55 22.55 20.85 21.07 **Mandatory Extended Area** Service Charge 0.0 0.0 0.0 0.0 0.0 State Universal Service Fee 0.0 0.0 0.0 0.0 0.0 State Subscriber Line Charge 0.0 0.0 0.0 0.0 0.0 Residential Local Service Rate 22.55 22.55 20.85 22.55 21.07 Rate Type b1> FR R 저 표 묘 SAC (CETC) <a3> All - PBLES Exchange (ILEC) <a2> Twining Pigeon Alba State <a1> ΙW Н П Ι П

(710) Broadband Price Offerings	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	<010> Study Area Code	Code			310721				
<015>	<015> Study Area Name	Name			PIGEON TEL CO				
<020>	<020> Program Year	ar			2015				
:030>	Contact Nar	<030> Contact Name - Person USAC should contact regarding this data	d contact regarding	this data	Mary Babcock				
035>	Contact Tel	<035> Contact Telephone Number - Number of person identified in data line <030>	oer of person identif	ied in data line <030>	9894534391 ext.				
039>	Contact Em	<039> Contact Email Address - Email Address of person identified in data line	ess of person identi	fied in data line <030>	<030> mbabcock@avci.net	let			
V1177	\f\$\\	<a>&gt;</a>	, td.	\C4>	(5)	×C0>	\chi\chi\chi\chi\chi\chi\chi\chi\chi\chi		<44>>
			Rocinontial	State Regulated	Total Rat	Broadband Service -	3roadband Servic	Usage Allowance	Usage A
	State	Exchange (ILEC)	Nesidential	שמוב וויפתומיים		Dood Speed	(ab)	(95)	Action Taken

<d4>&gt;</d4>	Usage Allowance Action Taken When Limit Reached {select}	Other, No overage, Upload speed 512kbps	Other, No overage, Upload speed 384kbps										
	Usage Allowance (GB)	0.0	0.0										
<q3></q3>	ps)	0.0	0.0										_
<d2></d2>	Broadband Service - Broadband Service Download Speed -Upload Speed (Mb	5.0	3.0										
<c> <d1></d1></c>	Total Rates and Fees	44.95	34.95										
<bs></bs> <bs></bs>       <br< th=""><th>State Regulated Fees</th><th>0.0</th><th>0.0</th><th></th><th></th><th></th><th></th><th></th><th></th><th></th><th></th><th></th><th></th></br<>	State Regulated Fees	0.0	0.0										
 b1>	Residential Rate	44.95	34.95										
<a2></a2>	Exchange (ILEC)	All	A11										
<a1></a1>	State	MI	MI										

(800) Operating Companies		FCC Form 481
Data Collection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010> Study Area Code	310721	
<015> Study Area Name	PIGEON TEL CO	
<020> Program Year	2015	
<030> Contact Name - Person USAC should contact regarding this data	Mary Babcock	
<035> Contact Telephone Number - Number of person identified in data line <030>	9894534391 ext.	
<039> Contact Email Address - Email Address of person identified in data line <030>	mbabcock@avci.net	
<810> Reporting Carrier Pigeon Telephone Company		
<811> Holding Company Agri-Valley Communications, Inc.		
<812> Operating Company		
<813> <a1></a1>	<a2></a2>	<83>
Affiliates	SAC	Doing Business As Company or Brand Designation
Thumb Cellular	319005	Thumb Cellular, LLC
Agri-Valley Broadband, Inc.		Agri-Valley Broadband, Inc. & AVBI miSPOT
Agri-Valley Services, Inc.		Agri-Valley Services, Inc. & AVCI.net
	_	

Pigeon Telephone Company M.P.S.C. No. 1 (R)

1<sup>st</sup> Revised Sheet No. 4 Cancels Original Sheet No. 4

### LOCAL TELEPHONE EXCHANGE SERVICE

### INDEX OF INCORPORATED VILLAGES, TOWNSHIPS AND COUNTIES WITHIN ITS SERVICE EXCHANGE AREA

<u>Exchange</u>	Incorporated Villages	<u>Townships</u>	<u>County</u>	
Alba	None	Chestonia Star	Antrim	
		Hayes	Otsego	
Lake of the North	None	Hayes Mancelona Star	Otsego Antrim	
Pigeon	Pigeon	Winsor Brook field Chandler Fair Haven McKinley Oliver Case ville	Huron	(C)
Twining	Turner	Arenac Turner	Arenac	
	Twining	Mason		
	None	Burleigh Sherman	losco	

Issued: August 6, 2003 Effective: August 7, 2003

Issued under the authority of the PA 179, Michigan Telecommunications Act, as amended.

By: Edwin H. Eichler, President Pigeon, Michigan

Pigeon Telephone Company M.P.S.C. No. 1(R)

4th Revised Sheet No. 5 Cancels 3rd Revised Sheet No. 5

### LOCAL TELEPHONE EXCHANGE SERVICE

Exchange: PIGEON

### A GENERAL

	1. 2.	The provision of service at the rates shown below is subject to the regulations given in the General Rules and Regulations as they now exist and are filed with and form part of this tariff.  The rates shown in Section B and C, following, entitle the customer to local calling to all stations bearing the designation of the following rates centers, which comprise the Local Calling Area:	(C) (C)				
		BAD AXE BAY PORT CASEVILLE CASS CITY ELKTON GAGETOWN KINDE OWENDALE PIGEON PORT AUSTIN SEBEWAING UNIONVILLE	(N) (N)				
	Th	e company will block all 1+ calls dialed to any rate center listed in Section A 2, preceding.	(N)				
В.	B. MONTHLY RATES: Within the Base Rate Area: 1						
	Class of Service						
	Re	sidence 1-Party Line \$22.55	(I)				
	Bu	siness 1-Party Line \$27.11	(I)				
	Pri	vate Branch Exchange \$36.40	(I)				
	In	addition to the MONTHLY RATES listed above, the LOCAL MOU RATES in Section C. apply.	(N)				
<sup>1</sup> Basic local exchange service installed after December 31,2001, will include touchcall service at no additional charge above the rates listed for the class of service installed. Residence 1-Party Line, Business 1-Party Line and Private Branch Exchange lines in service at January 1, 2002, that did not have touchcall service as an auxiliary service at the							

above the rates listed for the class of service installed. Residence 1-Party Line, Business 1-Party Line and Private Branch Exchange lines in service at January 1, 2002, that did not have touchcall service as an auxiliary service at the end of business December 31, 2001 will receive a monthly credit of \$1.25 during the period that line is in continual service after December 31, 2001 and touchcall service is not affirmatively added as an auxiliary service. If an end user's actions cause the disconnection of a line for any reason (such as nonpayment of a bill for regulated services, change of class of service or movement to vacation rate) that line will not qualify for any future touchcall service credit.

(D) (D)

(C)

<sup>3</sup> <u>EDUCATIONAL CREDIT</u> A \$2.50 credit applies for each Private Branch Exchange or Business 1-Party Line Local (C) Telephone Exchange Service provided to a public school. (C)

<sup>4</sup> <u>BUSINESS MULTI-LINE CREDIT</u> A \$2.50 credit applies for Private Branch Exchange or Business 1-Party Line (C) Local Telephone Exchange Service over six (6) (combined Private Branch Exchange and Business 1-Party Line services) provided to the same location and billed on the same bill. (C)

Issued: October 4, 2004 Effective: October 5, 2004

Issued under the authority of the PA 179, Michigan Telecommunications Act, as amended.

By: Edwin H. Eichler, President

<sup>&</sup>lt;sup>5</sup> If both the <u>EDUCATIONAL CREDIT</u> and the <u>BUSINESS MULTI-LINE CREDIT</u> could apply, only the <u>EDUCATIONAL CREDIT</u> would apply. In this case, the <u>BUSINESS MULTI-LINE CREDIT</u> would not apply.

Pigeon Telephone Company M.P.S.C. No. 1(R)

Original Sheet No. 5.0.2

### LOCAL TELEPHONE EXCHANGE SERVICE

Exchange: PIGEON

### C LOCAL MOU RATE

- 1. This charge applies in addition to the MONTHLY RATE listed in Section B, preceding.
- 2. For non 1+ and 0+ calls dialed to a station bearing the rate center designation of PIGEON, the Company will charge the following:

First 2,000 Conversation MOU in each billing period

\$0.00 per MOU

Each Conversation MOU over 2,000 in that billing period

\$0.00 per MOU

3. For non 1+ and 0+ call dialed to a station within the Local Calling Area, but not to a station bearing the rate center designation of PIGEON, the Company will charge the following:

First 2,000 Conversation MOU in each billing period

\$0.00 per MOU

Each Conversation MOU over 2,000 in that billing period

\$0.05 per MOU

- 4. The Company will measure Conversation MOU from the time the Company's switching equipment receives answer supervision to the earlier of when the Company's switch receives disconnection supervision from itself or from the terminating switch.
- 5. The Company will measure Conversation MOU to the next higher whole MOU per call.
- 6. The Company will not bill the end user for non-conversation time related to local calls.
- 7. Conversation MOU do not include 0-plus or 0-minus calls.
- 8. The Company will not provide call record detail for local usage as part of its LOCAL TELEPHONE EXCHANGE SERVICE.
- 9. No MOU are carried forward from month to month.

Issued: October 4, 2004 Effective: October 5, 2004

Issued under the authority of the PA 179, Michigan Telecommunications Act, as amended.

Pigeon Telephone Company M.P.S.C. No. 1(R)

4th Revised Sheet No. 5.1 Cancels 3rd Revised Sheet No. 5.1

### LOCAL TELEPHONE EXCHANGE SERVICE

Exchange: TWINING

### A GENERAL

1.	The provision of service at the rates shown below is subject to the regulations given in the General Rules and
	Regulations as they now exist and are filed with and form part of this tariff.
2.	The rates shown in Section B and C, following, entitle the customer to local calling to all stations bearing the

(C) designation of the following rates centers, which comprise the Local Calling Area: (C)

AU GRES EAST TAWAS OMER PRESCOTT TWINING WHITTEMORE (N)

The company will block all 1+ calls dialed to any rate center listed in Section A 2, preceding. (N)

B. MONTHLY RATES: Within the Base Rate Area: 1 (C)

Class of Service

Residence 1-Party Line \$21.07 (I) Business 1-Party Line \$23.37 (I) Private Branch Exchange \$26.30 (I)

In addition to the MONTHLY RATES listed above, the LOCAL MOU RATES in Section C. apply. (N)

(D) (D)

<sup>3</sup> EDUCATIONAL CREDIT A \$2.50 credit applies for each Private Branch Exchange or Business 1-Party Line Local (C) Telephone Exchange Service provided to a public school. (C)

<sup>4</sup> BUSINESS MULTI-LINE CREDIT A \$2.50 credit applies for Private Branch Exchange or Business 1-Party Line (C)

Local Telephone Exchange Service over six (6) (combined Private Branch Exchange and Business 1-Party Line (C) services) provided to the same location and billed on the same bill.

Issued: October 4, 2004 Effective: October 5, 2004

Issued under the authority of the PA 179, Michigan Telecommunications Act, as amended.

Edwin H. Eichler, President Pigeon, Michigan By:

<sup>&</sup>lt;sup>1</sup> Basic local exchange service installed after December 31, 2001, will include touchcall service at no additional charge above the rates listed for the class of service installed. Residence 1-Party Line, Business 1-Party Line and Private Branch Exchange lines in service at January 1, 2002, that did not have touchcall service as an auxiliary service at the end of business December 31, 2001 will receive a monthly credit of \$1.25 during the period that line is in continual service after December 31, 2001 and touchcall service is not affirmatively added as an auxiliary service. If an end user's actions cause the disconnection of a line for any reason (such as nonpayment of a bill for regulated services, change of class of service or movement to vacation rate) that line will not qualify for any future touchcall service (C) credit.

<sup>&</sup>lt;sup>5</sup> If both the <u>EDUCATIONAL CREDIT</u> and the <u>BUSINESS MULTI-LINE CREDIT</u> could apply, only the EDUCATIONAL CREDIT would apply. In this case, the BUSINESS MULTI-LINE CREDIT would not apply.

Pigeon Telephone Company M.P.S.C. No. 1(R)

Original Sheet No. 5.1.2

### LOCAL TELEPHONE EXCHANGE SERVICE

Exchange: TWINING

### C LOCAL MOU RATES

- 1. This charge applies in addition to the MONTHLY RATES listed in Section B, preceding.
- 2. For non 1+ and 0+ calls dialed to a station bearing the rate center designation of TWINING, the Company will charge the following:

First 2,000 Conversation MOU in each billing period

\$0.00 per MOU

Each Conversation MOU over 2,000 in that billing period

\$0.00 per MOU

3. For non 1+ and 0+ call dialed to a station within the Local Calling Area, but not to a station bearing the rate center designation of TWINING, the Company will charge the following:

First 2,000 Conversation MOU in each billing period

\$0.00 per MOU

Each Conversation MOU over 2,000 in that billing period

\$0.05 per MOU

- 4. The Company will measure Conversation MOU from the time the Company's switching equipment receives answer supervision to the earlier of when the Company's switch receives disconnection supervision from itself or from the terminating switch.
- 5. The Company will measure Conversation MOU to the next higher whole MOU per call.
- 6. The Company will not bill the end user for non-conversation time related to local calls.
- 7. Conversation MOU do not include 0-plus or 0-minus calls.
- 8. The Company will not provide call record detail for local usage as part of its LOCAL TELEPHONE EXCHANGE SERVICE.
- 9. No MOU are carried forward from month to month.

Issued: October 4, 2004 Effective: October 5, 2004

Issued under the authority of the PA 179, Michigan Telecommunications Act, as amended.

Pigeon Telephone Company M.P.S.C. No. 1(R)

4th Revised Sheet No. 5.2 Cancels 3rd Revised Sheet No. 5.2

### LOCAL TELEPHONE EXCHANGE SERVICE

Exchange: ALBA

### A GENERAL

1.	The provision of service at the rates shown below is subject to the regulations given in the General Rules and
	Regulations as they now exist and are filed with and form part of this tariff.

2.	The rates shown in Section B and C, following, entitle the customer to local calling to all stations bearing the	(C)
	designation of the following rates centers, which comprise the Local Calling Area:	(C)

### MANCELONA (C)(N) ALBA BELLAIRE GAYLORD ELMIRA EAST JORDAN LAKES OF THE NORTH

The company will block all 1+ calls dialed to any rate center listed in Section A 2, preceding. (N)

B. MONTHLY RATES: Within the Base Rate Area: 1 (C)

~	•	$\sim$	
			rvice

Residence 1-Party Line	\$22.55	(I)
Business 1-Party Line	\$27.11	(I)
Private Branch Exchange	\$36.40	(I)

In addition to the MONTHLY RATES listed above, the LOCAL MOU RATES in Section C. apply. (N)

(D) (D)

<sup>3</sup> EDUCATIONAL CREDIT A \$2.50 credit applies for each Private Branch Exchange or Business 1-Party Line Local (C) Telephone Exchange Service provided to a public school. (C)

<sup>4</sup> BUSINESS MULTI-LINE CREDIT A \$2.50 credit applies for Private Branch Exchange or Business 1-Party Line (C)

Local Telephone Exchange Service over six (6) (combined Private Branch Exchange and Business 1-Party Line (C) services) provided to the same location and billed on the same bill.

Issued: October 4, 2004 Effective: October 5, 2004

Issued under the authority of the PA 179, Michigan Telecommunications Act, as amended.

Edwin H. Eichler, President Pigeon, Michigan By:

<sup>&</sup>lt;sup>1</sup> Basic local exchange service installed after December 31, 2001, will include touchcall service at no additional charge above the rates listed for the class of service installed. Residence 1-Party Line, Business 1-Party Line and Private Branch Exchange lines in service at January 1, 2002, that did not have touchcall service as an auxiliary service at the end of business December 31, 2001 will receive a monthly credit of \$1.25 during the period that line is in continual service after December 31, 2001 and touchcall service is not affirmatively added as an auxiliary service. If an end user's actions cause the disconnection of a line for any reason (such as nonpayment of a bill for regulated services, change of class of service or movement to vacation rate) that line will not qualify for any future touchcall service (C) credit.

<sup>&</sup>lt;sup>5</sup> If both the EDUCATIONAL CREDIT and the BUSINESS MULTI-LINE CREDIT could apply, only the EDUCATIONAL CREDIT would apply. In this case, the BUSINESS MULTI-LINE CREDIT would not apply.

Pigeon Telephone Company M.P.S.C. No. 1(R)

Original Sheet No. 5.2.2

### LOCAL TELEPHONE EXCHANGE SERVICE

Exchange: ALBA

### C LOCAL MOU RATES

- 1. This charge applies in addition to the MONTHLY RATES listed in Section B, preceding.
- 2. For non 1+ and 0+ calls dialed to a station bearing the rate center designation of ALBA or LAKES OF THE NORTH, the Company will charge the following:

First 2,000 Conversation MOU in each billing period

\$0.00 per MOU

Each Conversation MOU over 2,000 in that billing period

\$0.00 per MOU

3. For non 1+ and 0+ call dialed to a station within the Local Calling Area, but not to a station bearing the rate center designation of ALBA nor LAKES OF THE NORTH, the Company will charge the following:

First 2,000 Conversation MOU in each billing period

\$0.00 per MOU

Each Conversation MOU over 2,000 in that billing period

\$0.05 per MOU

- 4. The Company will measure Conversation MOU from the time the Company's switching equipment receives answer supervision to the earlier of when the Company's switch receives disconnection supervision from itself or from the terminating switch.
- 5. The Company will measure Conversation MOU to the next higher whole MOU per call.
- 6. The Company will not bill the end user for non-conversation time related to local calls.
- 7. Conversation MOU do not include 0-plus or 0-minus calls.
- 8. The Company will not provide call record detail for local usage as part of its LOCAL TELEPHONE EXCHANGE SERVICE.
- 9. No MOU are carried forward from month to month.

Issued: October 4, 2004 Effective: October 5, 2004

Issued under the authority of the PA 179, Michigan Telecommunications Act, as amended.

Pigeon Telephone Company M.P.S.C. No. 1(R)

4th Revised Sheet No. 5.3 Cancels 3rd Revised Sheet No. 5.3

#### LOCAL TELEPHONE EXCHANGE SERVICE

Exchange: LAKES OF THE NORTH (C)

#### A GENERAL

1.	The provision of service at the rates shown below is subject to the regulations given in the General Rules and
	Regulations as they now exist and are filed with and form part of this tariff.

2. The rates shown in Section B and C, following, entitle the customer to local calling to all stations bearing the designation of the following rates centers, which comprise the Local Calling Area: (C)

ALBA GAYLORD GRAYLING LAKES OF THE NORTH MANCELONA MANISTEE RIVER (C)(N)

The company will block all 1+ calls dialed to any rate center listed in Section A 2, preceding. (N)

B. MONTHLY RATES: Within the Base Rate Area: 1 (C)

Class of Service

Residence 1-Party Line \$22.55 (I)
Business 1-Party Line \$27.11 (I)
Private Branch Exchange \$36.40 (I)

In addition to the MONTHLY RATES listed above, the LOCAL MOU RATES in Section C. apply. (N)

(D) (D)

<sup>3</sup> <u>EDUCATIONAL CREDIT</u> A \$2.50 credit applies for each Private Branch Exchange or Business 1-Party Line Local (C) Telephone Exchange Service provided to a public school. (C)

<sup>4</sup> <u>BUSINESS MULTI-LINE CREDIT</u> A \$2.50 credit applies for Private Branch Exchange or Business 1-Party Line (C) Local Telephone Exchange Service over six (6) (combined Private Branch Exchange and Business 1-Party Line (C)

<sup>5</sup> If both the <u>EDUCATIONAL CREDIT</u> and the <u>BUSINESS MULTI-LINE CREDIT</u> could apply, only the EDUCATIONAL CREDIT would apply. In this case, the BUSINESS MULTI-LINE CREDIT would not apply.

services) provided to the same location and billed on the same bill.

Issued: October 4, 2004 Effective: October 5, 2004

Issued under the authority of the PA 179, Michigan Telecommunications Act, as amended.

By: Edwin H. Eichler, President Pigeon, Michigan

<sup>&</sup>lt;sup>1</sup> Basic local exchange service installed after December 31, 2001, will include touchcall service at no additional charge above the rates listed for the class of service installed. Residence 1-Party Line, Business 1-Party Line and Private Branch Exchange lines in service at January 1, 2002, that did not have touchcall service as an auxiliary service at the end of business December 31, 2001 will receive a monthly credit of \$1.25 during the period that line is in continual service after December 31, 2001 and touchcall service is not affirmatively added as an auxiliary service. If an end user's actions cause the disconnection of a line for any reason (such as nonpayment of a bill for regulated services, change of class of service or movement to vacation rate) that line will not qualify for any future touchcall service credit.

Pigeon Telephone Company M.P.S.C. No. 1(R)

Original Sheet No. 5.3.2

#### LOCAL TELEPHONE EXCHANGE SERVICE

Exchange: LAKES OF THE NORTH

#### C LOCAL MOU RATES

- 1. This charge applies in addition to the MONTHLY RATES listed in Section B, preceding.
- 2. For non 1+ and 0+ calls dialed to a station bearing the rate center designation of LAKES OF THE NORTH or ALBA, the Company will charge the following:

First 2,000 Conversation MOU in each billing period

\$0.00 per MOU

Each Conversation MOU over 2,000 in that billing period

\$0.00 per MOU

3. For non 1+ and 0+ call dialed to a station within the Local Calling Area, but not to a station bearing the rate center designation of LAKES OF THE NORTH nor ALBA, the Company will charge the following:

First 2,000 Conversation MOU in each billing period

\$0.00 per MOU

Each Conversation MOU over 2,000 in that billing period

\$0.05 per MOU

- 4. The Company will measure Conversation MOU from the time the Company's switching equipment receives answer supervision to the earlier of when the Company's switch receives disconnection supervision from itself or from the terminating switch.
- 5. The Company will measure Conversation MOU to the next higher whole MOU per call.
- 6. The Company will not bill the end user for non-conversation time related to local calls.
- 7. Conversation MOU do not include 0-plus or 0-minus calls.
- 8. The Company will not provide call record detail for local usage as part of its LOCAL TELEPHONE EXCHANGE SERVICE.
- 9. No MOU are carried forward from month to month.

Issued: October 4, 2004 Effective: October 5, 2004

Issued under the authority of the PA 179, Michigan Telecommunications Act, as amended.

Pigeon Telephone Company M.P.S.C. No. 1 (R)

Original Sheet No. 7.1

#### LOCAL TELEPHONE EXCHANGE SERVICE SERVICE CONNECTION CHARGES

#### **B. SERVICE CHARGES**

- 1. Service Ordering Charge
  - a. Initial Service Order, Per Order

Applies to any new customer's service order. \$ 14.00

b. Subsequent Service Order, Per Order

Applies to any present customer's order to relocate, install, change or add to the service; restoral of service after disconnect for nonpayment; additional central lines, et cetera.

5.00

2. Line Connection Charge

Per Line 5.00

Issued: March 18, 1993 Effective: March 22, 1993

Issued under the authority of the Michigan Public Service Commission Order dated December 22, 1992, Case No. U-10064.

By: Edwin H. Eichler, President

Pigeon Telephone Company Tariff M.P.S.C. No. 1 (R) 7th Revised Sheet No. 17 Cancels 6th Revised Sheet No. 17

(D)

## LOCAL TELEPHONE EXCHANGE SERVICE LIFELINE SERVICE

#### A. DESCRIPTION

- 1. Lifeline Service applies discounts to monthly recurring rates for qualifying residential customers. These discounts are applied to existing taiffed rates and charges for residential telephone service.
- 2. In order to be eligible for Lifeline Service a residential customer's household income must be at or below 150% of the poverty level as determined by the United States Office of Management and Budget and as approved by the State Treasurer or the customer must participate in one of the following federal assistance programs:
  - a. Medicaid
  - b. Food stamps
  - c. Supplemental security income
  - d. Federal public housing assistance
  - e. Low-income home energy assistance program
  - f. National school lunch program's free lunch program
  - g. Temporary assistance for needy families.
- 3. Lifeline Service includes the services and functionalities enumerated in by the F.C.C. as follows: voice grade access to the public switched network; local usage; dual tone multi-frequency signaling or its functional equivalent; single-party service or its functional equivalent; access to operator services; access to interexchange service; access to directory assistance; and toll blocking for qualifying customers.
- 4. Other services can be provided with the Lifeline Service at applicable rates and charges.

#### **B. REGULATIONS**

- 1. Regulations specified elsewhere in the Company's tariffs apply to Lifeline Service.
- 2. Lifeline Service is available only with residence services, excluding foreign exchange service. Lifeline Service is limited to one line per household at the customer's primary residence.
- 3. A miscellaneous service charge does not apply when Lifeline Service is added or discontinued to existing service when that is the only work being done.
- 4. a. A discount of 20% of the Basic Local Exchange rate or \$11.25, whichever is greater, on the monthly rate for Basic Local Exchange Service for Lifeline customers is applicable. For Lifeline customers 65 years of age or more, the discount will be 25% of the Basic Local Exchange rate or \$12.35, whichever is greater. The total discount shall not exceed 100% of all end-user common line charges and the Basic Local Exchange rate.
  - b. The credit will be applied in the following order: (1) The Interstate End User Access Charge, National Exchange Carriers Association, Inc. Tariff F.C.C. No. 5, Access Service. (2) The balance of the credit, if any, will be applied as a credit to the Basic Local Exchange rate.
  - c. The Company will provide, at the qualifying customer's option, toll blocking service at no charge. The Company defines toll blocking as a service provided by the Company that lets the customer elect not to allow the completion of outgoing toll calls from their telecommunications channel.
  - d. The Company will not require a service deposit in order to initiate Lifeline Service if the qualifying customer voluntarily elects toll blocking service.
  - e. The Company will not disconnect Lifeline Service for non-payment of toll charges by qualifying customers.
- The Lifeline plan will apply after receipt and processing of a completed Company or community/government provided application, including documentation indicating that the household income meets the eligibility standards established above.
- Customers of Lifeline Service must notify the Company of any changes which would affect qualification. Reverification of eligibility will take place on an ongoing basis. When the customer is no longer eligible for Lifeline service, the Lifeline discount would be discontinued and regular tariff rates and charges would apply.

Issued: June 2, 2014 Effective: June 3, 2014

Pigeon Telephone Company Tariff M.P.S.C. No. 1 (R)

2nd Revised Sheet No. 17.1 Cancels 1<sup>st</sup> Revised Sheet No. 17.1

#### LOCAL TELEPHONE EXCHANGE SERVICE

#### LIFELINE SERVICE

#### C. MONTHLY RATE FOR NON LIFELINE CUSTOMERS

A rate specified in MECA's Tariff M.P.S.C No. 25 Part XVII, Section 17.1.2.1 applies per exchange access line to cover the costs of the Lifeline service, to the Telephone Company intrastate services as listed below:

- Business and Residence exchange services excluding Lifeline customers.
- PBX Trunk Services
- Centrex Services

The rate for business Centrex station lines will be computed based on the trunk Equivalence Table specified in the Company's Tariff M.P.S.C. No. 2.

(D)

(D)

Issued: June 2, 2014 Effective: June 3, 2014

Pigeon Telephone Company M.P.S.C. No. 1R

Original Sheet No. 18

#### FEDERAL PROGRAMS

#### 1. UNIVERSAL SERVICE SUPPORT FOR LIBRARIES AND SCHOOLS

- In accordance with 1997 PA 95 of the Michigan Telecommunications Act, and 47 CFR 54.500 et. seq., eligible elementary and secondary schools shall receive intrastate services at discounts equal to the discounts applicable for eligible interstate services if the Company receives federal universal support for such telecommunication services.
- 2. In accordance with 1997 PA 96 of the Michigan Telecommunications Act, and 47 CFR 54.500 *et seq.*, eligible libraries shall receive intrastate services at discounts equal to the discounts applicable for eligible interstate services if the Company receives federal universal support for such telecommunication services.
- 3. Eligibility for discounts shall be determined in accordance with 47 CFR 54.500 et seq.

#### 2. UNIVERSAL SERVICE SUPPORT FOR HEALTH CARE PROVIDERS

- 1. In accordance with 47 CFR 54.601 *et. seq.*, the Company shall offer services to eligible health care providers to the extent that facilities and services are available.
- 2. Eligibility qualifications, provider selection, etc. shall be determined in accordance with 47 CFR 54.601 et. seq.
- 3. Services to eligible health care providers at reduced rates will be offered in accordance with 47 CFR 54.601 *et. seq.*
- 4. Reduced rates to eligible health care providers are available only to the extent that adequate funding is available from the federal universal support fund.

Issued: January 6, 2000 Effective: January 7, 2000

Issued under authority of 1991 PA 179 as amended by 1995 PA 216.

Pigeon Telephone Company M.P.S.C. No. 31R

Original Sheet No. 7

#### PRIMARY BASIC LOCAL EXCHANGE SERVICE

**EXCHANGE - PIGEON** 

#### A. PRIMARY BASIC LOCAL EXCHANGE SERVICE CALLING AREA

The Primary Basic Local Exchange Service calling area consists of the following exchanges:

**PIGEON CASEVILLE**  ELKTON

OWENDALE

SEBEWAING BAY PORT

#### B. LOCAL CALLING AREA

The Local Calling Area associated with Primary Basic Local Exchange Service includes only the following exchanges:

> **BAD AXE** GAGETOWN

**BAY PORT** KINDE

CASEVILLE **OWENDALE**  CASS CITY PIGEON

**ELKTON** 

**PORT AUSTIN** 

SEBEWAING UNIONVILLE

The company will block all 1+ calls dialed to any rate center listed in the preceding.

#### C. RATE

a. Monthly Recurring

b. Per Local Call Rate

c. Per Local Minute Rate

\$20.85

0.146

0.05\*

MICHIGAN PUBLIC SERVICE COMMISSION MAR 2 7 2006

Issued: March 14, 2006

Effective: April 1, 2006

Issued under the authority of the Michigan Public Service Commission Order, dated December 20, 2005, in MPSC Case No. U-14731

<sup>\*</sup> This rate not regulated by the M.P.S.C.

Pigeon Telephone Company M.P.S.C. No. 31R

Original Sheet No. 8

### PRIMARY BASIC LOCAL EXCHANGE SERVICE

**EXCHANGE - TWINING** 

#### A. PRIMARY BASIC LOCAL EXCHANGE SERVICE CALLING AREA

The Primary Basic Local Exchange Service calling area consists of the following exchanges:

TWINING

AU GRES

**OMER** 

**PRESCOTT** 

WHITTEMORE

**EAST TAWAS** 

#### B. LOCAL CALLING AREA

The Local Calling Area associated with Primary Basic Local Exchange Service includes only the following exchanges:

TWINING

**AU GRES** 

OMER

PRESCOTT

WHITTEMORE

MICHIGAN PUBLIC SERVICE CONNISSION WAR 2 7 2006 FILED

**EAST TAWAS** 

The company will block all 1+ calls dialed to any rate center listed in the preceding.

#### C. RATE

a. Monthly Recurringb. Per Local Call Ratec. Per Local Minute Rate

\$20.85

0.146

0.05\*

\* This rate not regulated by the M.P.S.C.

Issued: March 14, 2006

Effective: April 1, 2006

Issued under the authority of the Michigan Public Service Commission Order, dated December 20, 2005, in MPSC Case No. U-14731

Pigeon Telephone Company M.P.S.C: No. 31R

Original Sheet No. 9

#### PRIMARY BASIC LOCAL EXCHANGE SERVICE

#### **EXCHANGE - ALBA**

#### A. PRIMARY BASIC LOCAL EXCHANGE SERVICE CALLING AREA

The Primary Basic Local Exchange Service calling area consists of the following exchanges:

ALBA ELMIRA

GAYLORD

LAKES OF THE NORTH

MANCELONA BELLAIRE EAST JORDAN

#### B. LOCAL CALLING AREA

The Local Calling Area associated with Primary Basic Local Exchange Service includes only the following exchanges:

ALBA ELMIRA

GAYLORD

LAKES OF THE NORTH

MANCELONA BELLAIRE EAST JORDAN

The company will block all 1+ calls dialed to any rate center listed in the preceding.

#### C. RATE

a. Monthly Recurringb. Per Local Call Ratec. Per Local Minute Rate

\$20.85

0.146

0.05\*

MICHIGAN PUBLIC SERVICE CONMISSION MAR 2 7 2006 FILED

Issued: March 14, 2006

Effective: April 1, 2006

<sup>\*</sup> This rate not regulated by the M.P.S.C.

Pigeon Telephone Company M.P.S.C. No. 31R

Original Sheet No. 10

#### PRIMARY BASIC LOCAL EXCHANGE SERVICE

#### EXCHANGE - LAKES OF THE NORTH

#### A. PRIMARY BASIC LOCAL EXCHANGE SERVICE CALLING AREA

The Primary Basic Local Exchange Service calling area consists of the following exchanges:

LAKES OF THE NORTH MANCELONA

GAYLORD ALBA **GRAYLING** 

MANISTEE RIVER

#### B. LOCAL CALLING AREA

The Local Calling Area associated with Primary Basic Local Exchange Service includes only the following exchanges:

LAKES OF THE NORTH

GAYLORD

GRAYLING

MANISTEE RIVER

MANCELONA

ALBA

The company will block all 1+ calls dialed to any rate center listed in the preceding.

#### C. RATE

a. Monthly Recurringb. Per Local Call Ratec. Per Local Minute Rate

\$20.85

0.146

0.05\*

MICHIGAN PUBLICON
SERVICE COMMISSION
MAR 2 7 2006

\*This rate not regulated by the M.P.S.C.

Issued: March 14, 2006

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Pigeon Telephone Company M.P.S.C. No. 31R

Original Sheet No. 11.1

## PRIMARY BASIC LOCAL EXCHANGE SERVICE SERVICE CONNECTION CHARGES

#### B. SERVICE CHARGES

- 1. Service Ordering Charge
  - a. Initial Service Order, Per PBLES Order

Applies to any new PBLES customer's service order.

\$ 14.00

b. Subsequent Service Order, Per PBLES Order

Applies to any present PBLES customer's order to relocate, install, change or add to the service; restoral of service after disconnect for nonpayment; et cetera.

5.00

2. Line Connection Charge

Per PBLES Line

5.00



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Issued by: Edwin H. Eichler, President

Pigeon, Michigan

#### Michigan A Cife! In a FAdministration Service

#### LIFELINE APPLICATION

Eligible customers will receive \$11.25 off their monthly phone bill and seniors aged 65 and older can receive additional discounts.

#### **TOLL FREE 1-866-321-2323**

To apply for Lifeline Service, complete the application below and send it to:

Lifeline Administration Service

PO Box 11037, Lansing, Michigan 48901 OR fax to 517-482-3548

**IDENTIFICATION INFORMATION** (PLEASE PRINT)

Applicant's phone number:			Name of phone company:			
Date of Birth: Last 4-digit:			s of Social Security Number:			
Last Name: Firs			st Name: M.I.:			
Street: Residential street address only; FCC regulations prohibit the use of P.O. Boxes for the Lifeline program						
City:		9	State:		ZIP Code:	
This is my perma	anent address: Yes 🔲 No	This i	s a rural address with n	o postal rout	e: Yes 🔲 No 🗀	]
Billing Address, City, State and Zip Code (if different from Service Address)						
There are multiple unique households (e.g. nursing home, assisted living facility) at my address, as defined in this program.			YES		NO 🗆	
	PI	ROGRAM QI	JALIFICATION INFORMA	TION		
To be eligible fo one section only	r Lifeline discounts, regula /.	tions requi	re you to qualify via one	of the two n	nethods below. Pl	ease fill out
-	Method 1. My income is within the guidelines and I am providing the following photocopies that document my total household income, which is stated below. Please check all that apply.					
TOTAL MONTHL	Y INCOME: \$	NUM	BER OF HOUSEHOLD ME	EMBERS:		
	# of Household Members	G	iross Monthly Income	Gross Ar	nnual Income <sup>*</sup>	
	1		\$1,459		\$17,505	
2		\$1,966	\$23,595 \$29,685			
	3 4		\$2,474 \$2,981	-	35,775	
*Add \$6,090 (\$508 monthly) for each additional household member.		33,773				
☐ Prior year's state or federal tax return. ☐ Current Annual Income Statement from Employer			r			
Social Security statement of benefits			Paycheck stubs or other official document containing income information for any 3 consecutive months within last 12 months			
Retirement/pension statement of benefits			☐ Veterans Administration statement of benefits			
Unemployment/Worker's Compensation Statement of Benefits		Divorce decree or child support document containing income information				
•	or the member of my house mentation of participation		•	tance from o	ne of the listed p	rograms. I am
Name:						
Food stamps			Federal Public Housing Assistance or Section 8			
☐ Medicaid			☐ Temporary Assistance for Needy Families (TANF)			
Supplemental Security Income			☐ National School L	☐ National School Lunch – Free Lunch Program		
☐ Low-Income Home Energy Plan (LIHEAP)						

LIFELINE ADMINISTRATION SERVICE PROCESSES APPLICATIONS FOR THE FOLLOWING COMPANIES				
Ace Communications	Chapin Telephone Company	Sand Creek Telephone Company		
Allband Communications Coop.	Chippewa County Telephone Company	Southwest Michigan Communications		
Allendale Telephone Company	Climax Telephone Company	Springport Telephone Company		
Baraga Telephone Company	Deerfield Farmers' Telephone Co.	TDS Telecom		
Barry County Telephone Company	Hiawatha Telephone Company	Thumb Cellular		
Blanchard Telephone Company	Kaleva Telephone Company	Upper Peninsula Telephone Company		
Bloomingdale Communications	Lennon Telephone Company	Waldron Telephone Company		
Carr Telephone Company	Michigan Central Broadband Co.	Westphalia Broadband, Inc./Comlink		
CenturyLink of Michigan	Midway Telephone Company	Westphalia Telephone Company		
CenturyLink of Midwest Michigan	Ogden Communications	Winn Telecom		
CenturyLink of Northern Michigan	Ontonagon County Telephone Co.	Winn Telephone Company		
CenturyLink of Upper Michigan	Pigeon Telephone Company			

For more information, please call 1-866-321-2323.

If your phone company is not on the list above, please contact them directly to apply for Lifeline discounts.

ADDII	CANT	ACKNO	WIED	GEM	FNITS
	CANI	ACNING	/		

PLEASE READ AND INITIAL EACH OF THE FOLLOWING STATEMENTS TO INDICATE THAT TOO UNDERSTAND AND AGREE
—I understand and consent to Lifeline Administration Service providing my Lifeline service account information, including but not limited to, my name, residential address, phone number, date of birth, the last 4 digits of my social security number, the date on which my Lifeline service was initiated/terminated, the amount of Lifeline support provided, and the means through which I qualified for Lifeline, to the Universal Service Administrative Company (USAC), USAC's agents and/or the National Lifeline Accountability Database to ensure the proper administration of the Lifeline program. I understand that if I fail to provide this consent, Lifeline Administration Service will deny me Lifeline service.
Lifeline is a non-transferable benefit and the subscriber may not transfer his or her benefit to any other person.
—Lifeline is a federal benefit and willfully making false statements to obtain the benefit can result in fines,
imprisonment, de-enrollment or being barred from the program.
—Lifeline support is only available for a single phone line at my principal residence and no one else in my household is receiving Lifeline discounts. (A "household" is defined as any individual or group of individuals who live together at the same address and share income and expenses.)
—Violation of the one-per-household limitation constitutes a violation of the Federal Communication Commission's rules and will result in the subscriber's de-enrollment from the program and potentially prosecution by the US government.
——I understand that if I am identified as receiving more than one Lifeline benefit, all telephone service providers involved may be notified so that I may select one service and be de-enrolled from the other(s).
——I will notify my telephone company within 30 days if I no longer qualify for Lifeline and I may be subject to penalties if
I fail to do so.
——I will notify my telephone company within 30 days of any changes to my residential address.
I will be required to certify my continued eligibility for Lifeline at least once a year and know failure to do so will result
in termination of my participation in the program.
APPLICANT SIGNATURE

I certify, under penalty of perjury, that the information provided in this application and supporting documentation is

Date:

REVISED 1/2014

true and complete.

Signature:

#### **REDACTED – FOR PUBLIC INSPECTION**

# PIGEON TELEPHONE COMPANY (SAC 310721) ATTACHMENT - LINE 3026 ATTACHMENT REDACTED IN ENTIRETY